



Kismet Riverside Lodge

5189 Riverina Highway,
Howlong NSW 2643

02-6026 5748

staywithus@kismetriverside.com

www.kismetriverside.com

Terms & Conditions

Reception hours

8am until 6pm

Summer/daylight savings may see extended opening hours

Check in & Check out

All guests must check into reception upon arrival

Cabin & Motel check in time is from 2 pm

Camping site check in is from 12 noon

Check out time is 10am on the day of departure

Late check out (when available) is 1pm, with an additional cost of \$20

Minimum Bookings

1 night Low Season

2 nights Mid Season

3 nights Mid Season

4 nights High Season

School holidays

Long weekends & Special Events

Easter & Christmas

Deposits

Low Season 1 night upon booking

Balance upon arrival

Mid Season 1 night upon booking

Balance 7 days prior to arrival

High Season 1 night upon booking

50% paid 6 months prior with balance upon arrival

Cancellations

Cancellations made within;

- 7 days of intended arrival Low season
- 14 days of intended arrival Mid season
- 30 days of intended arrival High season

will not be refunded. A credit (less a \$50 administration fee) will be held in your guest account for use within 12 months of the cancellation)

Cancellations made outside these periods will be refunded, in full, less an administration fee of \$50

There will be no refund after arrival if your stay is cut short for any reason and the room or site is left vacant

Bunk Beds

Top bunks are not recommended for children under 9 years of age.

Parental supervision is required & use is at your own risk

Damage

Any damage to park property (outside of normal wear & tear) will be charged to the guest at cost

Loss of key will incur a \$20 fee

Excessive Cleaning

Guests are to ensure all dishes are washed prior to leaving
Cabins, Motels or sites that require excessive cleaning will be charged at \$50 per hour

Pets

As per our pet policy. Please seek clarification before bringing your pet

Parking

1 vehicle per site, additional vehicles to be parked in the visitor car park or as agreed with management

Cabins	Please use the carport, not on the grass
Motel	Park in Kismet Riverside carpark
Camping	Please park within your site boundaries (not on the road verge/nature strip)
Boats/Trailers	Can only be parked in the carport or site, provided there is sufficient space

General

Electric scooters Not permitted within the park – No Exceptions!
Bicycles Daylight hours only, with safety helmets to be worn
Unregistered vehicles/bikes are not to be driven within the park by guests or visitors

Occupancy is granted under a presumed acceptance of the park rules, terms & conditions.
Management reserve the right to terminate the occupancy due to any breach

Management will not be responsible for or liable to compensate loss theft or damage to personal property on or bought into the accommodation site or in the immediate vicinity of the accommodation site

Where a cabin or motel has additional beds and linen, surplus to your booked number of guests/beds, usage of these additional beds or linen will incur an additional fee

Standard rates are based on two persons. Additional charges apply for bookings of 3 persons or more (both children & adults).

Infant 3 & under

Child 4 to 17

Adult 18 and over#